



Preparing for Office Appointments

Scheduling

- Email me to schedule consult
- An email and e-calendar invite will be sent
- Deposit is required within 48hrs of scheduling to avoid loss of appointment
 - o <https://squareup.com/store/jonesanimalbehavior>

Preparing for Assessment:

- I recommend sending pet's history prior to appointment, to save time
 - o www.jotform.com/JonesAnimalBehavior/caninehistory
 - o www.jotform.com/JonesAnimalBehavior/felinehistory
- As many family members or frequent care givers as possible should attend
- I recommend having at least one friend as a second set of ears and note-taker
- Have a copy of rabies vaccination for me to keep (if you haven't already sent it)
- For pets aggressive to strangers/guests: we will discuss securing them for my arrival

Before ALL Appointments

- Prepare pet's favorite yummy food treats and toys
- Please avoid feeding large meals within several hours prior to appointment
- Prepare list of questions, concerns, or anything else you wish to address
- Ensure your phone or video camera has plenty of battery and storage if you wish to record

Arrival

- Park anywhere in lot
- Enter Rumford Pet Center and head to the back-left corner of the store

* Human or dog aggressive dogs who need an escort, text the number below when you arrive

Consultation Overview:

- We will review and discuss your case
- Next, we will discuss a management plan as well as next steps
- If time allows, we will practice skills
- Consults are very informal and conversational - no need to be nervous
- Notetaking is strongly encouraged and others are welcome to join us to help you remember
- I will make recommendations for going forward – following them is your choice